

# Help Desk

## Technical difficulties:

- Refreshing the page will fix most things!
  - If that does not work, try muting and unmuting your mic and camera in Gather.
  - Check if your browser permitted camera and mic access.
  - Additional troubleshooting at <https://gather.town/video-issues>

For further assistance, contact John Portwood at [portwood@iastate.edu](mailto:portwood@iastate.edu).